



## PRUDENTIAL PARTNER ALERT

March 19, 2020

Dear AFSPA Team:

As the coronavirus (COVID-19) continues to have an impact on people, organizations and stock markets around the world, I'm reaching out to assure you that Prudential stands ready to help you, your members and their loved ones through this difficult time.

Our first concern, as always, is the health and safety of our employees, customers, partners and communities.

When you decided to partner with Prudential, you joined forces with a company that has helped customers weather wars, the Depression, pandemics and many other challenging events over the past 145 years.

Our risk framework, put into place after the Great Recession of 2008 is designed specifically for market events like these. We have a robust business continuity plan in place, and you can be confident that we will be here to provide much-needed assistance to all your members as they navigate this challenging environment.

**If you or any of your members have questions, or have a loved one who has been directly affected by COVID-19, please call us at 800-556-8527.**

Thank you for your continued trust and partnership. We will continue to share further information as the situation develops.

Sincerely,

A handwritten signature in black ink that reads "Jamie".

Jamie Kalamarides

President  
Prudential Group Insurance

*\* Please note: phone carriers have been experiencing extremely heavy call volumes. Please be patient as this may result in delays reaching company representatives.*

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